



PORTMEIRION

Mr J. Turnbull
Northern Sales and Marketing
14 Sanderson Close
Lowry Hill
Carlisle
CA3 0QA

Dear Jack,

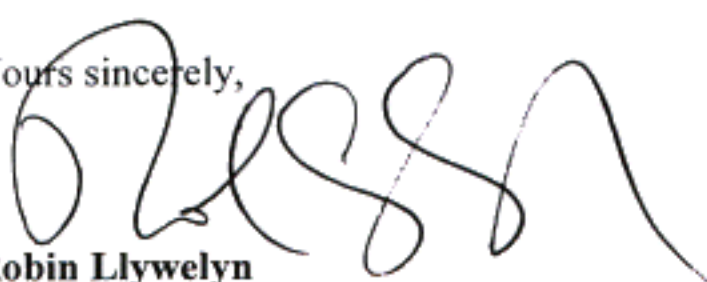
GOLD STAR GDK 186 TELEPHONE SYSTEM
GOLDSTAR GVM 1000 VOICE MAIL SYSTEM

You provided and project managed the installation of the above equipment at our Portmeirion Offices and Hotel in April of this year.

The equipment is working well and has more than met our expectations. We experienced serious problems with the British Telecom ISDN 30 facility provided by BT provided on their advice and recommendation and we greatly appreciate the time and trouble which you took to help us out of this situation.

We have found the new system to be most effective and the voice mail system in particular has been an extremely effective management communication tool. We would have no hesitation in recommending your services to any future prospective client.

Yours sincerely,


Robin Llywelyn
Managing Director

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SWYDDFA GOFR./REG. OFFICE SWYDDFA GYFRIFON/ACCOUNTS OFFICE PORTMEIRION GWYNEDD
RHIF CWMNI/REG. NO. 217358 · RHIF TAW/VAT NO. 159 5122 58

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