

Alba Proteins Ltd

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Jack Turnbull
Northern Sales & Marketing
14 Sanderson Close
Lowry Hill
Carlisle
Cumbria
CA3 0QA

Dear Jack

I am writing with reference to the installation of the new GDK telephone system at our Dumfries and Penrith factories in November last year.

I would like to take this opportunity to thank you for your assistance in sourcing a system, which has suited our needs perfectly. I very much appreciate the time taken to find the "right" system for Alba rather than the emphasis being on making a quick sale with the best short-term financial return for your organisation.

I would be grateful if you could pass on my thanks to David Labram of Gemini Communications. David also took the time to secure the best possible price for a quality system. The system installation team was also efficient, professional and friendly.

It is also worth mentioning that I have been impressed with the quality of maintenance service we have received.

I would certainly recommend both Northern Sales & Marketing and Gemini Communications to any other organisation.

Yours Sincerely,



Karen Nugent
Financial Controller